OBSERVATIONS & RECOMMENDATIONS

After reviewing data collected from **WARREN LAKE**, **ALSTEAD**, the program coordinators have made the following observations and recommendations:

Thank you for your continued hard work sampling the lake this season! Your monitoring group sampled **multiple** times this season. As you know, multiple sampling events each season enable DES to more accurately detect water quality changes. Keep up the good work!

As part of the state's lake survey program, DES biologists performed a comprehensive lake survey on WARREN LAKE on July 7, 2005. Publicly-owned recreational lakes in the state are surveved approximately every ten to fifteen years. In addition to the tests normally carried out by VLAP, biologists tested for certain indicator metals and nitrogen, created a map of the lake bottom contours (referred to as a bathymetric map), and mapped the abundance and distribution of the aquatic plants along the shoreline. DES biologists will also sample the lake once during the Winter of 2005-2006. Some data from this lake survey have been included in this report and has been added to the historical database for your lake. If you would like a complete copy of the raw data from the lake survey, please contact the DES Limnology Center at (603) 271-3414 or (603) 271- 2658. A final report should be available in 2008 and a copy will be available at any state library.

FIGURE INTERPRETATION

Figure 1 and Table 1: Figure 1 (Appendix A) shows the historical and current year chlorophyll-a concentration in the water column. Table 1 (Appendix B) lists the maximum, minimum, and mean concentration for each sampling season that the lake has been monitored through VLAP.

Chlorophyll-a, a pigment found in plants, is an indicator of the algal abundance. Because algae are usually microscopic plants that contain chlorophyll-a, and are naturally found in lake ecosystems,

the chlorophyll-a concentration measured in the water gives an estimation of the algal concentration or lake productivity. The median summer chlorophyll-a concentration for New Hampshire's lakes and ponds is 4.58 mg/m³.

The current year data (the top graph) show that the chlorophyll-a concentration *decreased gradually* from **June** to **September**.

The historical data (the bottom graph) show that the 2005 chlorophyll-a mean is **greater than** the state median and is **slightly greater than** the similar lake median (for more information on the similar lake median, refer to Appendix F).

Overall, visual inspection of the historical data trend line (the bottom graph) shows a *variable* in-lake chlorophyll-a trend since monitoring began. Specifically the mean concentration has *fluctuated between approximately 2.8 and 9.0 mg/m³* since 1991. Please keep in mind that this trend is based on limited data as the lake was not sampled during 1993 through 1998. be able to determine trends with more accuracy and confidence. After 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean chlorophyll-a concentration since monitoring began.

While algae are naturally present in all lakes, an excessive or increasing amount of any type is not welcomed. In freshwater lakes, phosphorus is the nutrient that algae depend upon for growth. Algal concentrations may increase as nonpoint sources of phosphorus from the watershed increase, or as in-lake phosphorus sources increase (such as sediment phosphorus releases, known as internal loading). Therefore, it is extremely important for volunteer monitors to continually educate all watershed residents about activities within the watershed that affect phosphorus loading and lake quality.

Figure 2 and Table 3: Figure 2 (Appendix A) shows the historical and current year data for lake transparency. Table 3 (Appendix B) lists the maximum, minimum and mean transparency data for each sampling season that the lake has been monitored through VLAP.

Volunteer monitors use the Secchi-disk, a 20 cm disk with alternating black and white quadrants, to measure water clarity (how far a person can see into the water). Transparency, a measure of water clarity, can be affected by the amount of algae and sediment from erosion, as well as the natural colors of the water. **The median**

summer transparency for New Hampshire's lakes and ponds is 3.2 meters.

The current year data (the top graph) show that the in-lake transparency *remained stable* from **June** to **July**, *increased* from **July** to **August**, and then *decreased very slightly* from **August** to **September**.

The historical data (the bottom graph) show that the 2005 mean transparency is **slightly less than** the state median and **approximately equal to** the similar lake median (refer to Appendix F for more information about the similar lake median).

Overall, visual inspection of the historical data trend line (the bottom graph) shows a *variable* trend for in-lake transparency. *Specifically*, the transparency has *fluctuated between approximately 2.5 and* 3.8 *meters* since monitoring began in 1991. As previously discussed, after 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean transparency since monitoring began.

Typically, high intensity rainfall causes sediment erosion to flow into lakes and streams, thus increasing turbidity and decreasing clarity. Efforts should continually be made to stabilize stream banks, lake shorelines, disturbed soils within the watershed, and especially dirt roads located immediately adjacent to the edge of tributaries and the lake. Guides to Best Management Practices designed to reduce, and possibly even eliminate, nonpoint source pollutants, such as sediment loading, are available from DES upon request.

Figure 3 and Table 8: The graphs in Figure 3 (Appendix A) show the amount of epilimnetic (upper layer) phosphorus and hypolimnetic (lower layer) phosphorus; the inset graphs show current year data. Table 8 (Appendix B) lists the annual maximum, minimum, and median concentration for each deep spot layer and each tributary since the lake has joined VLAP.

Phosphorus is the limiting nutrient for plant and algae growth in New Hampshire's freshwater lakes and ponds. Excessive phosphorus in a lake can lead to increased plant and algal growth over time. The median summer total phosphorus concentration in the epilimnion (upper layer) of New Hampshire's lakes and ponds is 12 ug/L. The median summer phosphorus concentration in the hypolimnion (lower layer) is 14 ug/L.

The current year data for the epilimnion (the top inset graph) show that the phosphorus concentration *decreased* from **June** to **July**, and then *increased* from **July** to **September.** (Please note that the deep spot was not sampled for phosphorus on the August sampling event.)

The historical data show that the 2005 mean epilimnetic phosphorus concentration is **approximately equal to** the state median and is **slightly less than** the similar lake median (refer to Appendix F for more information about the similar lake median).

The current year data for the hypolimnion (the bottom inset graph) show that the phosphorus concentration *increased* from **June** to **July**, and then *decreased* from **July** to **September**.

The historical data show that the 2005 mean hypolimnetic phosphorus concentration is **approximately equal to** the state median and is **less than** the similar lake median (refer to Appendix F for more information about the similar lake median).

Overall, visual inspection of the historical data trend line for the epilimnion and hypolimnion shows a *variable* phosphorus trend. Specifically, the mean annual epilimnetic phosphorus concentration has *fluctuated between approximately 8 and 13 ug/L* since monitoring began in 1991 and the mean annual hypolimnetic phosphorus concentration has *fluctuated between approximately 10 and 18 ug/L* since monitoring began in 2001.

As discussed previously, after 10 consecutive years of sample collection, we will be able to conduct a statistical analysis of the historical data to objectively determine if there has been a significant change in the annual mean phosphorus concentration since monitoring began.

One of the most important approaches to reducing phosphorus loading to a waterbody is to continually educate watershed residents about its sources and how excessive amounts can adversely impact the ecology and the recreational, economical, and ecological value of lakes and ponds. Phosphorus sources within a lake's watershed typically include septic systems, animal waste, lawn fertilizer, road and construction erosion, and natural wetlands.

TABLE INTERPRETATION

> Table 2: Phytoplankton

Table 2 (Appendix B) lists the current and historical phytoplankton species observed in the lake. Specifically, this table lists the three most dominant phytoplankton species observed in the sample and their relative abundance in the sample.

The dominant phytoplankton species observed in the **June** sample were **Chrysosphaerella** (golden-brown), **Tabellaria** (diatom), and **Rhizosolenia** (diatom).

The dominant phytoplankton species observed in the **August** sample were **Anabaena** (cyanobacteria), **Tabellaria** (diatom), and **Chrysosphaerella** (golden-brown).

The dominant phytoplankton species observed in the **September** sample were *Rhizosolenia* (diatom), *Chrysosphaerella* (goldenbrown), and *Dinobryon* (golden-brown).

Phytoplankton populations undergo a natural succession during the growing season (Please refer to the "Biological Monitoring Parameters" section of this report for a more detailed explanation regarding seasonal plankton succession). Diatoms and golden-brown algae are typical in New Hampshire's less productive lakes and ponds.

> Table 2: Cyanobacteria

In addition to the cyanobacteria **Anabaena** being the **most-dominant** species observed in the **August** plankton sample, a small amount of the cyanobacteria **Microcystis** was also observed in the **August** plankton sample. Furthermore, a small amount of the cyanobacteria **Anabaena** and **Aphanizomenon** were observed in the **September** phytoplankton sample. **These species, if present in large amounts, can be toxic to livestock, wildlife, pets, and humans.** (Please refer to the "Biological Monitoring Parameters" section of this report for a more detailed explanation regarding cyanobacteria).

Cyanobacteria can reach nuisance levels when phosphorus loading from the watershed to surface waters is increased (this is often caused by rain events) and favorable environmental conditions occur (such as a period of sunny, warm weather).

The presence of cyanobacteria serves as a reminder of the lake's delicate balance. Watershed residents should continue to act proactively to reduce nutrient loading to the lake by eliminating fertilizer use on lawns, keeping the lake shoreline natural, revegetating cleared areas within the watershed, and properly

maintaining septic systems and roads.

In addition, residents should also observe the lake in September and October during the time of fall turnover (lake mixing) to document any algal blooms that may occur. Cyanobacteria have the ability to regulate their depth in the water column by producing or releasing gas from vesicles. However, occasionally lake mixing can affect their buoyancy and cause them to rise to the surface and bloom. Wind and currents tend to "pile" cyanobacteria into scums that accumulate in one section of the lake. If a fall bloom occurs, please collect a sample (any clean jar or bottle will be suitable) and contact the VLAP Coordinator.

> Table 4: pH

Table 4 (Appendix B) presents the in-lake and tributary current year and historical pH data.

pH is measured on a logarithmic scale of 0 (acidic) to 14 (basic). pH is important to the survival and reproduction of fish and other aquatic life. A pH below 6.0 limits the growth and reproduction of fish. A pH between 6.0 and 7.0 is ideal for fish. The median pH value for the epilimnion (upper layer) in New Hampshire's lakes and ponds is **6.6**, which indicates that the surface waters in the state are slightly acidic. For a more detailed explanation regarding pH, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean pH at the deep spot this season ranged from **6.64** in the hypolimnion to **6.36** in the epilimnion, which means that the water is **slightly acidic.**

Due to the presence of granite bedrock in the state and acid deposition (from snowmelt, rainfall, and atmospheric particulates) in New Hampshire, there is not much that can be done to effectively increase lake pH.

> Table 5: Acid Neutralizing Capacity

Table 5 (Appendix B) presents the current year and historical epilimnetic ANC for each year the lake has been monitored through VLAP.

Buffering capacity (ANC) describes the ability of a solution to resist changes in pH by neutralizing the acidic input. The median ANC value for New Hampshire's lakes and ponds is **4.9 mg/L**, which indicates that many lakes and ponds in the state are at least "moderately vulnerable" to acidic inputs. For a more detailed

explanation, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean Acid Neutralizing Capacity (ANC) of the epilimnion (the upper layer) was **4.0 mg/L** this season, which is **less than** the state median. In addition, this indicates that the lake is **moderately vulnerable** to acidic inputs (such as acid precipitation).

> Table 6: Conductivity

Table 6 (Appendix B) presents the current and historical conductivity values for tributaries and in-lake data. Conductivity is the numerical expression of the ability of water to carry an electric current (which is determined by the number of negatively charged ions from metals, salts, and minerals in the water column). The median conductivity value for New Hampshire's lakes and ponds is **40.0 uMhos/cm**. For a more detailed explanation, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean annual conductivity in the epilimnion at the deep spot this season was **63.89 uMhos/cm**, which is *greater than* the state median.

The conductivity has **increased** in the lake at the deep spot and in the outlet, and has **fluctuated**, but **remained elevated** overall, in many of the inlet tributaries. Typically, sources of increasing or elevated conductivity are due to human activity. These activities include failed or marginally functioning septic systems, agricultural runoff, and road runoff (which contains road salt during the spring snow melt). New development in the watershed can alter runoff patterns and expose new soil and bedrock areas, which could contribute to increasing conductivity. In addition, natural sources, such as iron and manganese deposits in bedrock, can influence conductivity.

We recommend that your monitoring group conduct a shoreline conductivity survey of the lake and the tributaries with *elevated* conductivity to help identify the specific sources of conductivity.

To learn how to conduct a shoreline or tributary conductivity survey, please refer to the 2004 "Special Topic Article" or contact the VLAP Coordinator.

> Table 8: Total Phosphorus

Table 8 (Appendix B) presents the current year and historical total phosphorus data for in-lake and tributary stations. Phosphorus is the nutrient that limits the algae's ability to grow and reproduce. Please refer to the "Chemical Monitoring Parameters" section of this report for a more detailed explanation.

The total phosphorus concentration was *elevated* in the Carmen Cove Brook (45 ug/L), Colburn Hill Brook (82 ug/L), Pickerel Cove Brook (63 ug/L), Smith Hill Brook (66 ug/L), and Spruce River Brook (81 ug/L) on the 8/11/05 sampling event. This sampling event was conducted after at least eleven days of no rain, so it is unlikely that stormwater runoff and soil erosion contributed to the elevated phosphorus concentrations measured at these stations. Also, due to a sampling logistics issue, turbidity samples were not taken on this sampling event and the laboratory staff did not indicate that there was sediment in the sample bottles so it not know if the elevated phosphorus results are due sediment contamination.

These tributaries were re-sampled in **September** and the phosphorus results were **much lower** and **typical** for each station. In addition, the turbidity level of each of the September tributary samples was **relatively low**.

> Table 9 and Table 10: Dissolved Oxygen and Temperature Data

Table 9 (Appendix B) shows the dissolved oxygen/temperature profile(s) for the 2005 sampling season. Table 10 (Appendix B) shows the historical and current year dissolved oxygen concentration in the hypolimnion (lower layer). The presence of dissolved oxygen is vital to fish and amphibians in the water column and also to bottom-dwelling organisms. Please refer to the "Chemical Monitoring Parameters" section of this report for a more detailed explanation.

The dissolved oxygen concentration was *lower in the hypolimnion* (*lower layer*) than in the epilimnion (upper layer) at the deep spot of the lake on the **June** and **July** sampling events. As lakes age, and as the summer progresses, oxygen typically becomes **depleted** in the hypolimnion by the process of decomposition. Specifically, the loss of oxygen in the hypolimnion results primarily from the process of biological breakdown of organic matter (i.e.; biological organisms use oxygen to break down organic matter), both in the water column and particularly at the bottom of the lake where the water meets the sediment. When oxygen levels are depleted to less than 1 mg/L in the hypolimnion, the phosphorus that is normally bound up in the sediment may be re-released into the water column (a process referred to as **internal phosphorus loading**).

Table 11: Turbidity

Table 11 (Appendix B) lists the current year and historical data for inlake and tributary turbidity. Turbidity in the water is caused by suspended matter, such as clay, silt, and algae. Water clarity is strongly influenced by turbidity. Please refer to the "Other Monitoring Parameters" section of this report for a more detailed explanation.

The turbidity in the **Colburn Hill Brook** was **slightly elevated** (3.83 **NTUs)** on the **June** sampling event.

The turbidity in the **Carmen Cove** sample was **slightly elevated** (1.71 NTUs) on the **June** sampling event.

The turbidity in the **Scotland Yard** sample was **slightly elevated** (2.35 NTUs) on the **September** sampling event.

If you suspect that erosion is occurring in these areas of the watershed, we recommend that your monitoring group conduct stream surveys and storm event sampling along these inlet tributaries. This additional sampling may allow us to determine what is causing the *elevated* levels of turbidity.

For a detailed explanation on how to conduct rain event sampling and stream surveys, please refer to the 2002 VLAP Annual Report "Special Topic Article" or contact the VLAP Coordinator.

> Table 12: Bacteria (E.coli)

Table 12 lists the current year and historical data for bacteria (E.coli) testing. (Please note that Table 12 now lists the maximum and minimum results for this season and for all past sampling seasons.) E. coli is a normal bacterium found in the large intestine of humans and other warm-blooded animals. E.coli is used as an indicator organism because it is easily cultured and its presence in the water, in defined amounts, indicates that sewage MAY be present. If sewage is present in the water, potentially harmful disease-causing organisms MAY also be present.

The *E.coli* concentration was **low** at each of the sites tested this season. We hope this trend continues!

If residents are concerned about sources of bacteria such as failing septic systems, animal waste, or waterfowl waste, it is best to conduct *E. coli* testing when the water table is high, when beach use is heavy, or immediately after rain events.

> Table 13: Chloride

The chloride ion (Cl-) is found naturally in some surfacewaters and groundwaters and in high concentrations in seawater. Research has shown that *elevated* chloride levels can be toxic to freshwater aquatic life. In order to protect freshwater aquatic life in New Hampshire, the state has adopted **acute and chronic** chloride criteria of **860 and 230 mg/L** respectively. The chloride content in New Hampshire lakes is naturally low, generally less than 2 mg/L in surface waters located in remote areas away from habitation. Higher values are generally associated with salted highways and, to a lesser extent, with septic inputs. Please refer to the "Chemical Monitoring Parameters" section of this report for a more detailed explanation.

The **epilimnion** and **hypolimnion** were sampled for chloride during the **July** DES Lake Survey Program sampling event. The results were **10 mg/L** in both layers, which is **less than** the state acute and chronic chloride criteria. However, this concentration is **greater than** what we would normally expect to measure in undisturbed New Hampshire surface waters.

We recommend that your monitoring group conduct chloride sampling in the epilimnion at the deep spot and in the inlets near salted-roadways, particularly in the spring, soon after snow-melt and after rain events during the summer. This will establish a baseline of data that will assist your monitoring group and DES to determine lake quality trends in the future.

Please note that there will be an additional cost for each of the chloride samples and that these samples must be analyzed at the DES laboratory in Concord. In addition, it is best to conduct chloride sampling in the spring as the snow is melting and during rain events.

In addition, if your group is concerned about salt use on a particular roadway, we recommend contacting the appropriate road agent to discuss the implementation of a low-salt area near the lake and/or its major tributaries.

We also recommend that the association work with watershed residents to reduce the use of salt on private roads, driveways, and walkways. Watershed residents should be encouraged to implement a "low salt diet" for their property. For guidance, please read the 2005 DES Greenworks Article "Salt: An Emerging Issue for Water Quality" (January 2005) which can be accessed at www.des.nh.gov/gw0105.htm or from the VLAP Coordinator.

> Table 14: Current Year Biological and Chemical Raw Data

This table lists the most current sampling season results. Since the maximum, minimum, and annual mean values for each parameter are not shown on this table, this table displays the current year "raw" (meaning unprocessed) data. The results are sorted by station, depth zone (epilimnion, metalimnion, and hypolimnion) and parameter.

> Table 15: Station Table

As of the Spring of 2004, all historical and current year VLAP data are included in the DES Environmental Monitoring Database (EMD). To facilitate the transfer of VLAP data into the EMD, a new station identification system had to be developed. While volunteer monitoring groups can still use the sampling station names that they have used in the past (and are most familiar with), an EMD station name also exists for each VLAP sampling location. For each station sampled at your lake, Table 15 identifies what EMD station name corresponds to the station names you have used in the past and will continue to use in the future.

DATA QUALITY ASSURANCE AND CONTROL

Annual Assessment Audit:

During the annual visit to your lake, the biologist conducted a "Sampling Procedures Assessment Audit" for your monitoring group. Specifically, the biologist observed the performance of your monitoring group while sampling and filled out an assessment audit sheet to document the ability of the volunteer monitors to follow the proper field sampling procedures (as outlined in the VLAP Monitor's Field Manual). This assessment is used to identify any aspects of sample collection in which volunteer monitors fail to follow proper procedures, and also provides an opportunity for the biologist to retrain the volunteer monitors as necessary. This will ultimately ensure that the samples that the volunteer monitors collect are truly representative of actual lake and tributary conditions.

Overall, your monitoring group did an *excellent* job collecting samples on the annual biologist visit this season! Specifically, the members of your monitoring group followed the proper field sampling procedures and there was no need for the biologist to provide additional training. Keep up the good work!

Sample Receipt Checklist:

Each time your monitoring group dropped off samples at the laboratory this summer, the laboratory staff completed a sample receipt checklist to assess and document if the volunteer monitors followed proper sampling techniques when collecting the samples. The purpose of the sample receipt checklist is to minimize, and hopefully eliminate, future reoccurrences of improper sampling techniques.

Overall, the sample receipt checklist showed that your monitoring group did an *excellent* job when collecting samples and submitting them to the laboratory this season! Specifically, the members of your monitoring group followed the proper field sampling procedures and there was no need for the laboratory staff to contact your group with questions, and no samples were rejected for analysis.

USEFUL RESOURCES

Acid Deposition Impacting New Hampshire's Ecosystems, NHDES Fact Sheet ARD-32, (603) 271-2975 or www.des.state.nh.us/factsheets/ard/ard-32.htm.

Best Management Practices to Control Nonpoint Source Pollution: A Guide for Citizens and Town Officials, NHDES Booklet WD-03-42, (603) 271-2975.

Best Management Practices for Well Drilling Operations, NHDES Fact Sheet WD-WSEB-21-4, (603) 271-2975 or www.des.nh.gov/factsheets/ws/ws-21-4.htm.

Canada Geese Facts and Management Options, NHDES Fact Sheet BB-53, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-53.htm.

Cyanobacteria in New Hampshire Waters Potential Dangers of Blue-Green Algae Blooms, NHDES Fact Sheet WMB-10, (603) 271-2975 or www.des.state.nh.us/factsheets/wmb/wmb-10.htm.

Erosion Control for Construction in the Protected Shoreland Buffer Zone, NHDES Fact Sheet WD-SP-1, (603) 271-2975 or www.des.state.nh.us/factsheets/sp/sp-1.htm.

Freshwater Jellyfish In New Hampshire, NHDES Fact Sheet WD-BB-5, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-51/htm.

Impacts of Development Upon Stormwater Runoff, NHDES Fact Sheet WD-WQE-7, (603) 271-2975 or www.des.state.nh.us/factsheets/wqe/wqe-7.htm.

Iron Bacteria in Surface Water, NHDES Fact Sheet WD-BB-18, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-18.htm.

Lake Protection Tips: Some Do's and Don'ts for Maintaining Healthy Lakes, NHDES Fact Sheet WD-BB-9, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-9.htm.

Low Impact Development Hydrologic Analysis. Manual prepared by Prince George's County, Maryland, Department of Environmental Resources. July 1999. To access this document, visit www.epa.gov/owow/nps/lid_hydr.pdf or call the EPA Water Resource Center at (202) 566-1736.

Low Impact Development: Taking Steps to Protect New Hampshire's Surface Waters NHDES Fact Sheet WD-WMB-16, (603) 271-2975 or www.des.state.nh.us/factsheets/wmb/wmb-17.htm.

Proper Lawn Care In the Protected Shoreland, The Comprehensive Shoreland Protection Act, NHDES Fact Sheet WD-SP-2, (603) 271-2975 or www.des.state.nh.us/factsheets/sp/sp-2.htm.

Road Salt and Water Quality, NHDES Fact Sheet WD-WMB-4, (603) 271-2975 or www.des.state.nh.us/factsheets/wmb/wmb-4.htm.

Sand Dumping - Beach Construction, NHDES Fact Sheet WD-BB-15, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-15.htm.

Shorelands Under the Jurisdiction of the Comprehensive Shoreland Protection Act, NHDES Fact Sheet SP-4, (603) 271-2975 or www.des.state.nh.us/factsheets/sp/sp-4.htm.

Soil Erosion and Sediment Control on Construction Sites, NHDES Fact Sheet WQE-6, (603) 271-2975 or www.des.state.nh.us/factsheets/wqe/wqe-6.htm.

Through the Looking Glass: A Field Guide to Aquatic Plants, North American Lake Management Society, 1988, (608) 233-2836 or www.nalms.org.

Weed Watchers: An Association to Halt the Spread of Exotic Aquatic Plants, NHDES Fact Sheet WD-BB-4, (603) 271-2975 or www.des.state.nh.us/factsheets/bb/bb-4.htm.

Watershed Districts and Ordinances, NHDES Fact Sheet WD-WMB-16, (603) 271-2975 or www.des.state.nh.us/factsheets/wmb/wmb-16.htm.